

# Manual Authorisation Module



Versie: 6.0 feb'21

Powered by Smartbooqing.





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### Disclaimer

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## 1. Introduction and general information

With the authorisation module, you streamline business processes with smart processing of financial documents. Documents can go through a fully automated process of "authorisation" and "confirmation" set up using advanced authorisation rules. The fast and transparent processing of your documents ensures you always have control over your business process.

Authorisation has two stages:

- **Authorisation**, with authorisation workflow:  
Such as IT-costs for IT-manager, Sales costs for sales-manager etc.
- **Confirmation**: This is a-one-stop, all invoices will stop. After that it will go to review stage.

Applicable for example:

- A sole proprietorship will only use confirmation.
- Small company with multiple roles and persons will only use authorisation.
- A company with multiple roles and a financial person who will see all the invoices:  
You can set up the authorization flow for different roles and the financial person can confirm everything.

## 2. Getting started

### 2.1 The system menu

You can activate authorisation from the feature panel and start using it. Authorisation option will only be seen for those administrations, for which authorisation has been enabled.

You can set it up with the help of below steps:

**Step-1:**

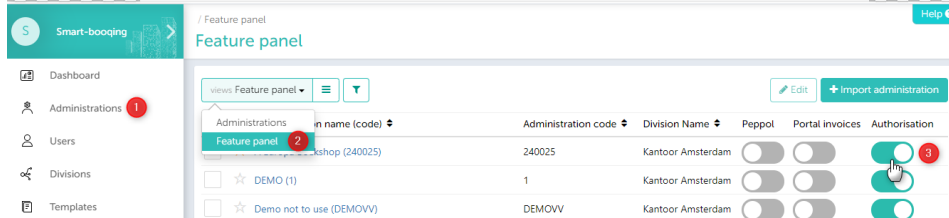
- Click on '**Administration**' tab from left menu and Go to '**Administration**'=> select '**Feature panel**'. You will be navigated to the Feature panel.

**Step-2:**

- Now click on Authorisation button in front of the respective administration to activate it.



- If disable authorisation from feature panel, then the documents will directly be available on the Review stage.



**Step-3:**

- On activation a pop-up will appear, where you will need to do the “ Authorisation set up”.

**2.2 Authorisation set up**

A window will appear in which you can set the authorisation



**Authorisation setup**

**Authorisation settings**

**Select authorisers**

Accountant Smartbooqing x Add all current users

Users mentioned above will be able to authorise documents

**Automatically add authoriser in future**  
By enabling this settings, any new user added to Smartbooqing will be assigned as authoriser

**Authorisation Rule**

**Does not fall under an authorisation rule**  
By enabling the "Do not fall in authorisation rule" option, you can assign an authoriser user who will receive documents that donot fall under any rules.

**Confirmation Settings**

**Enable Confirmation**  
Confirmation adds a second step for authorisation flow. After enabling this you will need to confirm every document after authorisation.

**Select Confirmers**

Accountant Smartbooqing x

Users mentioned above will be able to confirm documents

Save Cancel

1. **Automatically add authorisers in future:** By enabling this feature you will allow the system to assign authoriser role to all newly created users.
  
2. **Does not fall under authorisation rule:** By enabling this feature, you can set default authorisers. Default authoriser is an authoriser who receives documents which doesn't fall in any of the defined authorisation business rule. Now you don't need to worry of missing any documents from authorisation process. **Note:** If you have added more than 1 authorisers, until all the authorisers, authorize the document, document will not move ahead to confirmation and/or review page.
  
3. **Confirmation settings:**
  - Enabling confirmation will add a new step after authorization stage.
  - If you turn off confirmation, the documents skip this step and go straight to reviewpage.



- Confirmation can also be used WITHOUT authorization phase. You only need to be assigned the role as confirmer to be able to confirm all documents. Any confirmer can confirm document, not necessary that all confirmers must confirm.

### 3. Authorisation stages

There are two stages of the Authorisation, 'Authorise' and 'Confirm'. Depending on the rule set the invoices will pass through authorisation and confirmation stages.

- **Stage 1- Authorise.** Here the authoriser can take the following actions:  
Actions: 'Authorise', 'Reject', 'Undo',
- **Stage 2- Confirm.** Here the confirmer can take the following actions:  
Actions- 'Send for Authorisation', 'Confirm', 'Reject', 'Undo'.

#### 3.1 Authorisation

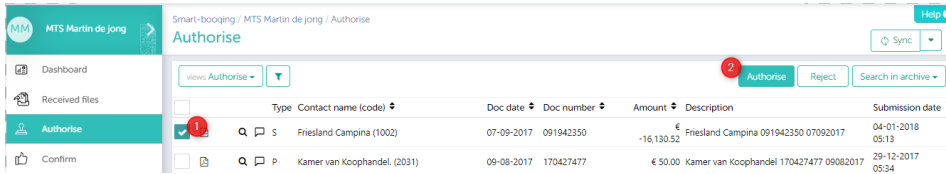
Every document that falls under the business rules created by you for Authorisation will first come in the stage of 'Authorise'.

##### 3.1.1 Authorise

- All the documents falling in any of the rules will come on 'Authorise' section as shown below and you can take the respective action.

Type	Contact name (code)	Doc date	Doc number	Amount	Description	Submission date
<input type="checkbox"/>	Friesland Campina (1002)	07-09-2017	091942350	-16,130.52	Friesland Campina 091942350 07092017	04-01-2018 05:13
<input type="checkbox"/>	Kamer van Koophandel (2031)	09-08-2017	170427477	€ 50.00	Kamer van Koophandel 170427477 09082017	29-12-2017 05:34

- You can click on the check box and authorise button will be activated. You can now click on the authorise button to authorise the selected documents.



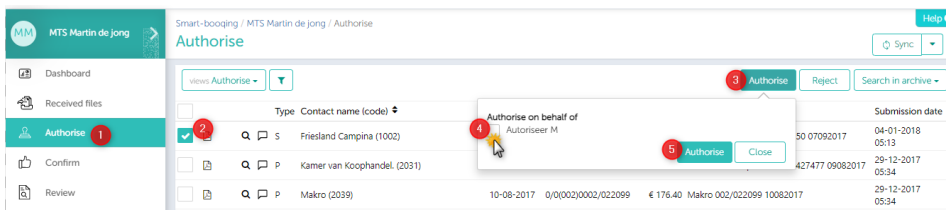
Note:

You can only authorize one document at one time.

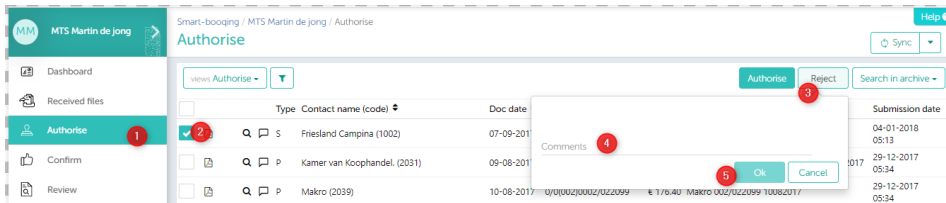
Commented [SX1]: Added.

### 3.1.2 Authorise on behalf of

You can even authorize document on behalf for other authoriser if you are a 'Account Manager'.



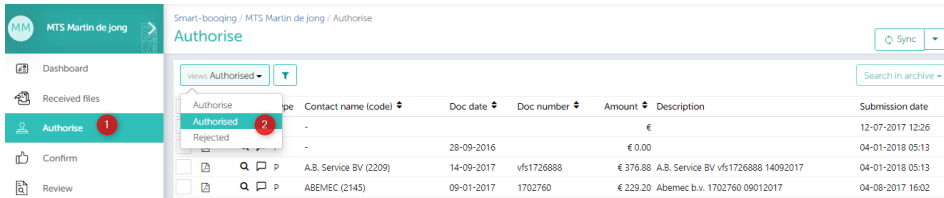
- You can click on the check box and reject button will be activated. You can even reject a document. The reason is mandatory for rejecting documents.



### 3.1.3 Authorised list

The documents which are Authorised by you will be listed in 'Authorised' section.

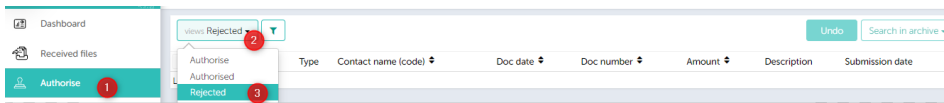




### 3.1.4 Rejected list

The documents which are rejected by you will be listed in 'Rejected' section.

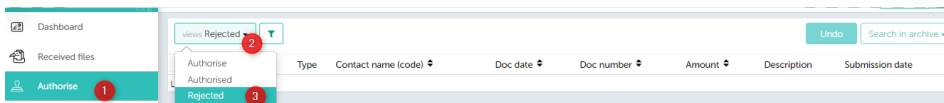
- Select the document you want to reject.
- Click on reject button.
- Reason is mandatory for rejecting document.



### 3.1.5 Undo

You can Undo rejected document from Authorise→Rejected view

- Select the document you wish to recall
- Click on 'Undo' button.
- Document will fall into respective stage from where it was rejected.



### 3.1.6 Authorise from DDP

You can even 'authorise', 'reject' the document from document detail page.



Document details

Document details Timeline

Authorise for following details:

Amount : -16,130.52

Contact Friesland Campina

Doc number 091942350

Document Date 07-09-2017

Amount (including VAT) -16,130.52

Uploaded by Accountant Smartboorting

Uploaded via

Administration	Article Description	Account code	Keyword	Book Next Time	Cost code	Project code	Amount (Excl. VAT)	VAT code	Amount (Incl. VAT)
	Melkgeld totaal e...	8000 - Melkgeld	Melkgeld totaal excl. BTW	8000 - Melkgeld			-15302.91	VL - [6.00] - [BTW...	-918.17 -16221.08
	Bijdrage ZuivelNL	8001 - Leasing melk	Other	8001 - Leasing m...			89.95	VN - [0.00] - [BT...	0.00 89.95
	Kwaliteitsbericht ...	8001 - Leasing melk	Other	8001 - Leasing m...			0.50	VH - [21.00] - [BT...	0.11 0.61

First Previous Next Last Showing 1 Of 25

Authorise & next Reject & next Close

### 3.2 Confirmation

Confirmation is the second step of authorisation process. Document will come only for confirmation in the following scenarios:

- Documents are completely authorised.
- If a particular document does not meet any of the rules and default authoriser settings is disabled, it will directly come for confirmation.

SMARTBOOQING

Smart-boorting / MTS Martin de jong / Confirm

Confirm

Send for Authorisation Confirm Reject Search in archive

Type	Contact name (code)	Doc date	Doc number	Amount	Description	Submission date
<input type="checkbox"/>	Dhr Arle Dekker (1007)	09-08-2017	595	€ 4,560.00	[VP] Dhr Arle Dekker 595 09082017	29-12-2017 05:34
<input type="checkbox"/>	Fieten Olie (2178)	05-09-2017	309123	€ 2,000.14	Fieten Olie 309123 05092017	04-01-2018 05:13

#### 3.2.1 Confirm

You can select a document and the confirm button activates. You can now click on confirm button to confirm the respective document. Once you confirm the invoice, it will go to Review section.

SMARTBOOQING

Smart-boorting / MTS Martin de jong / Confirm

Confirm

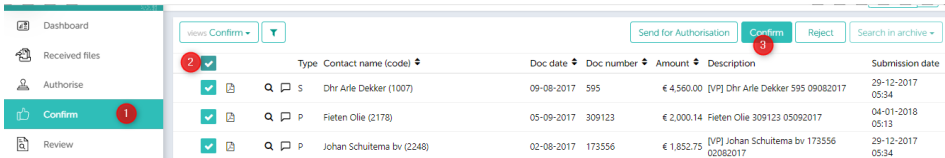
Send for Authorisation Confirm Reject Search in archive

Type	Contact name (code)	Doc date	Doc number	Amount	Description	Submission date
<input checked="" type="checkbox"/>	Dhr Arle Dekker (1007)	09-08-2017	595	€ 4,560.00	[VP] Dhr Arle Dekker 595 09082017	29-12-2017 05:34
<input type="checkbox"/>	Fieten Olie (2178)	05-09-2017	309123	€ 2,000.14	Fieten Olie 309123 05092017	04-01-2018 05:13



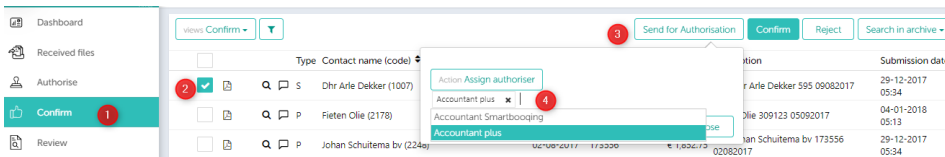
Note: You can confirm multiple documents in one go.

Commented [SX2]: Added this



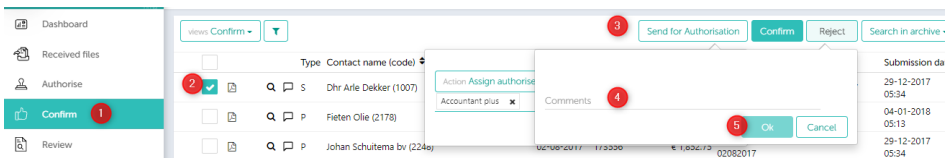
### 3.2.2 Send for authorisation

Document will be sent back to the Authorisation stage. You can select document and then click on 'Send for authorisation'. The authorisers name is mandatory to assignee who will authorise the document. If you mention more than one authoriser than all the authorisers need to authorise the document. Only when all authorisers assigned for that rule authorise the document, the document will come for confirmation again.



### 3.2.3 Reject

Here you can reject and also see the rejected invoices that were rejected earlier in the authorisation stage.



### 3.2.4 Undo

You can Undo rejected document from Confirmed-->Rejected view

- Select the document you wish to recall
- Click on 'Undo' button.
- Document will fall into respective stage from where it was rejected.



Type	Contact name (code)	Doc date	Doc number	Amount	Description	Submission date
P	De Gezondheidsdienst voor Dieren (2008)	19-01-2018	70419220	€ 162.73	De Gezondheidsdienst 70419220 19012018	19-03-2018 15:18
P	Postuma (2255)	05-08-2017	162684	€ 760.75	Postuma 162684 05082017	29-12-2017 05:34

### 3.2.5 Confirmed

You can see all the confirmed invoices:

Type	Contact name (code)	Doc date	Doc number	Amount	Description	Submission date
-	-	-	-	€	-	12-07-2017 12:26
-	-	20-06-2017	vfcbp1608322	€ 153.56	Cross Border Service cbp1608322 20062017	11-08-2017 12:31
-	ABEMEC (2145)	09-01-2017	1702760	€ 229.20	Abemec b.v. 1702760 09012017	04-08-2017 16:02



### 3.2.6 Confirm on DDP

- You can even 'confirm, 'reject' the document from document detail page.

Document details

Document details Timeline

Contact Dhr Arle Dekker  
Doc number 595  
Document Date 09-08-2017  
Amount (including VAT) 4.560,00  
Uploaded by Accountant Smartbooqing  
Uploaded via [icon]  
Sender's email  
Status of document Waiting for Confirmation

IC Administration	Article Description	Account code	Contact	Book Next Time	Cost code	Project code	Amount (Excl. VAT)	VAT code	Amount (Incl. VAT)
		8215 - Verkoop mestvarkens	1007 - Dhr Arle Dekker	8215 - Verkoop ...			4560,00	VN - [0,00] - [BT...	0,00 4560,00

First Previous Next Last Showing 1 Of 25

Confirm Send for Authorisation Reject & next Close

### 3.3. Icons explained

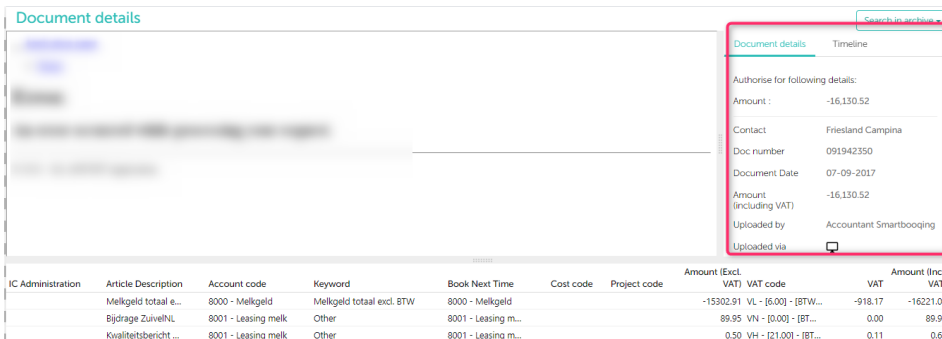
Document ID	Date	Type	Amount	Status
Die Lutte (527)	09-12-2018	Confirmation2	€ 411,10	[icon]
aplaren Ration (5127)	18-07-2018	9000000024	€ 61,00	[icon]

- Authorised:** Document has been authorised. If icon missing, then document is not authorised and have directly come for confirmation.
- Source file of document:** The file type in which the document was uploaded.
- System generated:** These icons can be duplicate, new contact and ghost invoice.
- Magnifier**– With this icon user will be routed to the IDP (Invoice details page) as shown below
- Comment:** If any user has commented on document

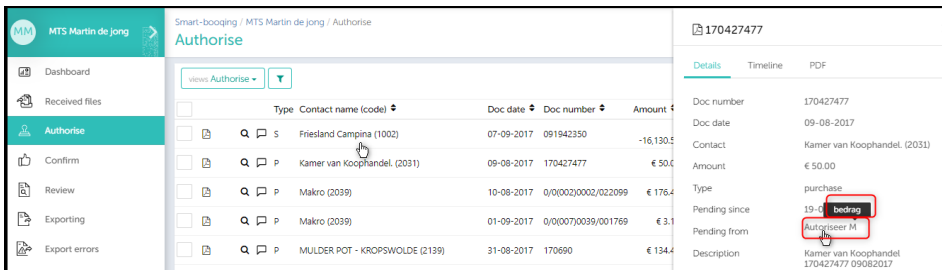


### 3.4. Document detail page- Authorisation

- When you click on the magnifier you will be directed to the Document details page:



- It shows the detail of the criteria met (details on the rule). When you click on the magnifier you will be directed to the 'Document detail page'. On the right hand side, you can find details as shown in the below image.



- You can click on then arrow highlighted. You will find details like which authoriser is pending for review and it also shows the rule name. Here the rule name is 'Bedrag'.

## 4. Set up authorisation rules

- Select 'authorisation' → 'Authorisation rules'.
- You can set a new rule by clicking on the '+New' button.

### 4.1 There are two types of rules you can set



- **Authoriser Rule –**
  - All the documents that meet the rule criteria will take a stop on the ‘**Authorise**’ stage for approval process.
  - Any documents failing this rule will directly go to the ‘**Confirmation**’ stage of document if enabled.
  - If confirmation if disabled than documents directly go to the ‘**Review**’ stage.
- **Bypass Rule –** All the documents, falling in this rule will be bypassed from the Authorisation i.e. from business rules. Documents will directly go to Review page.

Commented [SX3]:

The screenshot shows the 'Administration settings' and 'Organization Settings' sections. Under 'Administration settings', there are three sub-sections: 'General' (Administration profile, Basic, Review, Accounting system settings), 'Processing settings' (VAT coding, Article coding, Summary coding, Specific coding, Investment coding, Inter company transaction), and 'Authorisation' (Rule management, User roles, Authorisation setup). A red circle with the number '2' highlights the 'Rule management' option. Under 'Organization Settings', there is a 'General' sub-section (Company details, Preferences, Connections, Machine learning). A red circle with the number '1' is located near the top right of the settings area.

The screenshot shows the 'Rule management' interface. At the top, it says 'Smart-booqing / MTS Martin de jong / Rule management'. Below that, it says 'Rule management Rule list'. There are 'Delete' and 'New' buttons. A table lists the rules:

<input type="checkbox"/>	Rule name	Status	Created by
<input type="checkbox"/>	Hoge bedragen	Active	Smartbooqing
<input type="checkbox"/>	Leverancier	Active	Smartbooqing

At the bottom, it says 'Showing 1 to 2 of 2' and '1' of 25. A red box highlights the 'New' button, and a tooltip shows 'Authoriser rule' and 'Bypass rule'.



### 4.1.1 Authorisation rule

- All of the documents which satisfies these defined rules will be sent for 'Authorisation' => 'Authorise page'.
- Click on '+New' button and select authorise rule and you will be navigated to the page where you can set rules for authorisation
- You can add maximum 5 levels.

### 4.1.2 How to set up an authorization rule?





Rule management Rule list

Rule name	Status	Created by	Log
Hoge bedragen	Active	Smartbooqing	Log
Levensancier	Active	Smartbooqing	Log

Showing 1 to 2 Of 2

1. Mention a name that you would like to set for the Rule.
2. In the criteria drop down you have the options as **'Contact'**, **'Account code'**, **'Amount'** and **'Doc type'**. Select the one of the option as per your requirement.
3. Enter the Authoriser's name, who can authorise these documents. All the documents which fall in you defined business rule will be sent to this authoriser for approval.

**Note:** If you assign more than one authoriser then all the authoriser that you have mentioned while setting the rule will have to authorise the document; only then the document will be sent for confirmation stage.

4. If you want to add multiple conditions for one business rule, then click on **"+"** symbol. Another set on criteria will be displayed where you can set the conditions.

Smart-booqing / MTS Martin de Jong / Authorisation / Add new rule

### Rule management

Rule name  
Test 1

Criteria-1

Account code 2 --Select-- Enter account codes +

Enter authoriser name  
Accountant plus 3

4 Add level Save Cancel

The following criteria will have the below conditional options available:

**Contact-** ('All contacts', 'Contains', 'Except' or 'New contact')

- **'All contacts'**- With this option it will consider the rule for all the contacts, existing and newly added.
- **'Contains'**- With this option, rule will be considered for the given contact only
- **'Except'**- With this option, rule will be considered for rest all contacts except the given.
- **'New contact'**- With this option, rule will be considered for all new contacts considered by the system. New contacts are contacts which are created by user or new contact which are found are document processing.



- If you select 'Contains', 'Except' from above conditional option, then you will require to select contacts accordingly.

The screenshot shows the 'Rule management' interface. Under 'Criteria-1', the 'Contact' dropdown is selected. A red box highlights the dropdown menu which contains the following options: 'All', 'Contains', 'Except', and 'New contact'. There are red circles with numbers 1 and 2 pointing to the dropdown and the menu respectively.

**Amount-** ('Greater than', 'less than' and 'Between')

- **'Greater than'**- With this option it will consider the rule for all the documents which has amount **'greater'** than defined amount.  
Note: If you have mentioned a rule where amount should be greater than 1000, then if a document has amount 1000, then the document will not stop for authorisation under the rule.
- **'Less than'**- With this option it will consider the rule for all the documents which have amount **'less'** than defined amount.  
Note: If you have mentioned a rule where amount should be less than 1000, then if a document has amount 1000, then the document will not stop for authorisation under the rule.
- **'Between'**- With this option it will consider the rule for all the documents which have amount **'between'** then defined range.
- If you select any option from above conditional option, then you will require to mention the amount accordingly.

Commented [SX4]: Added.

Commented [SX5]: Added.

The screenshot shows the 'Rule management' interface. Under 'Criteria-1', the 'Amount' dropdown is selected. A red box highlights the dropdown menu which contains the following options: 'Between', 'Greater than', and 'Less than'. There are red circles with numbers 1 and 2 pointing to the dropdown and the menu respectively.

**Account code-** (All account codes, Contains or Except the given account code)

- **'All account codes'**- With this option it will consider the rule for all the account codes
- **'Contains'**- With this option, rule will be considered for the given account codes only
- **'Except'**- with this option, rule will be considered for rest all account codes except the given.



- If you select **'Contains', 'Except'** from above conditional option, then you will require to enter account codes accordingly.

**Doc type code-** (All account codes, Contains or Except the given account code)

- **'All account codes'**- With this option it will consider the rule for all the account codes
- **'Contains'**- With this option, rule will be considered for the given account codes only
- **'Except'**- with this option, rule will be considered for rest all account codes except the given.
- If you select **'Contains', 'Except'** from above conditional option, then you will require to select the doc type from **'Sales', 'Purchase', 'Miscellaneous'** accordingly.

#### 4.1.3. Usage of 'AND' condition

- Using **'AND'** condition, allows you to satisfy both the conditions for authorisation business rule.
- If **'AND'** is selected between two conditions, the system will check if both the conditions are fulfilled.
- If **'YES'**, then only the invoice will be sent for authorisation
  - Example: You can set a condition and document from **'Agro'** contact with amount greater than **'2200'** will be sent for authorisation to Joy.
- If, document does not satisfy any one of the condition than authorisation will be skip.

#### 4.1.4. Add level to authorization rule

- If you wish to add a new level for the respective authorisation rule, you can add it by clicking on **'Add level'** button.



- Adding a level to authorisation rule allows to create a chain/ flow for authorising documents OR you can also create a 'By Pass' level for certain criteria's.
- For a rule level you have the privilege to get it authorised by all assigned authorisers or any of them. (To know about adding a rule click here) [https://support.smartbooqing.com/knowledge-base/adding-levels\\_smartbox\\_4/?lang=en](https://support.smartbooqing.com/knowledge-base/adding-levels_smartbox_4/?lang=en)

#### 4.2.1 By pass rule: How to bypass a rule?

- You can set a 'Bypass' rule by clicking on '+New' and then select 'Bypass rule' option.

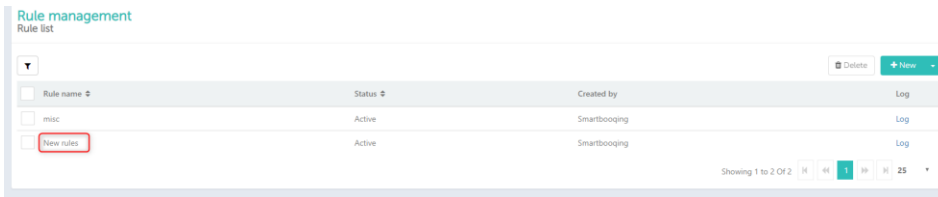
- You can set up a rule by giving the criteria for it, same as of Authoriser rule. The documents for this rule will be automatically Bypass by the system for Authorisation section. You can also set the AND condition similar to Authorise rule.



**Note:** All documents falling in this rule will bypassed from Authorisation. They will follow the normal Smartbooqing flow, wherein they will come for review directly.

#### 4.3 How to edit a rule?

To edit an existing rule, you can click on the rule name and make the changes.

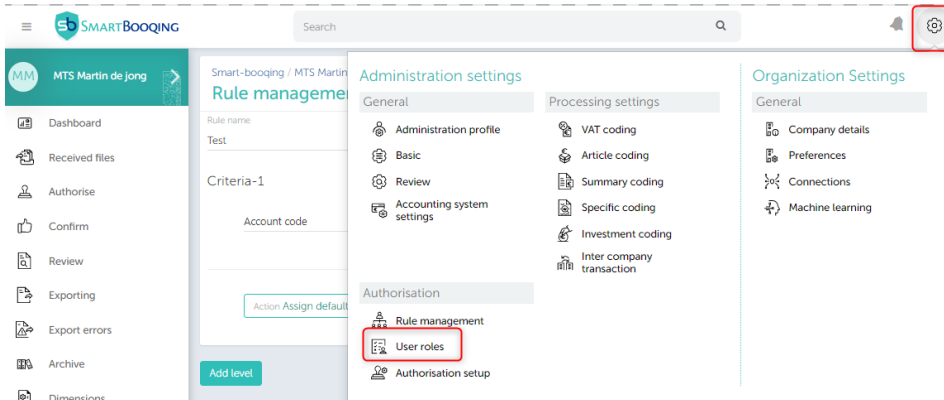


**Note:** The changes made will be reflected in the documents that come in for processing after this rule is set.



### 5. To assign authorisation rights (User roles)

- In this section you can assign/unassign authorisation rights to users. See image below:



**User roles** Manage Authorisation user roles

User	Manager - authorisation rules	Manager - user rights	Authoriser	Confirmer	Log	Substitute Authoriser
Accountant 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant plus	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant Smartbooqing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Log	
am dev	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-	
klant 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
klant Smartbooqing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-	
Teejeshri Shirguppe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	

#### 5.1 User roles and their rights

There are 4 types of users with their predefined user rights:

- Manager – authorisation rules:** User with this role can add a rule, authorise and confirm and reject documents based on his desired act. He can also do manage authorisation rights settings. He can perform authorise action on behalf of other user.
- Manager – user rights–** User with this role can only manage authorisation settings. (Turn On/ Off the actions for users).
- Authoriser–** User with this role can only authorise/ reject the assigned documents.
- Confirmer–** User with this role can only confirm/ reject the assigned documents.



Please refer to the below table to understand the User rights and what actions user can take as per his/her role

User roles/rights	Manage authorization rules	User roles	Set up authorisation	Authorise/reject	Confirm/reject	Send for authorisation
Manager – Authorisation rules	Y	Y	Y	Y	Y	Y
Manager- User rights	Y (only view but cannot edit)	Y	Y	N	N	N
Authoriser	N	N	N	Y	N	N
Confirmer	N	N	N	N	Y	Y

Commented [SX6]: added

### 5.2 Assign substitute authoriser

User roles Manage Authorisation user roles

User	Manager - authorisation rules	Manager - user rights	Authoriser	Confirmer	Log	Substitute Authoriser
Accountant 2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant 4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant plus	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Log	
Accountant Smartbooqing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Log	
am dev	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-	
klant 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	
klant Smartbooqing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-	
Teejeshri Shirguppe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Log	

You can assign a substitute authoriser for a certain period of time in the absence of the default authoriser. In the column 'substitute authoriser' click the icon of the person to be replaced.

Select the period and assign the substitute authoriser and click the save button. The icon of the person replaced will become green.



Assign substitute for authoriser

### Authorisation settings

Select user, who you wish to assign as a substitute authoriser

Start date: 18-02-2021      End date: 20-02-2021

Assign substitute authoriser

--Select--  
Reviewer MPA  
Accountant MPA  
Accountant Plus

Employees who are on leave.

Save    Cancel

If you want to cancel the replacement click the icon. Then click on cancel to end the replacement and the documents will be send back to you.

Cancel leave

Are you sure you want to cancel the added leaves. The substitute authoriser will be removed and all documents will be routed back to you for authorisation.

Yes    No